# **Shelby County**

| Agency                           | Location  | Hours  | Ryan White Part B<br>Services                           | Additional Services   |
|----------------------------------|---|--|---|---|
| Christ Community Broad Street    | 2861 Broad Ave, Memphis,<br>TN 38112<br>Phone: 901-701-2520       | Mon 8 am-8 pm CST<br>Tue-Fri 8 am-5 pm CST   | Early Intervention Services,<br>Medical Case Management | Outpatient Ambulatory, Dental,<br>Behavioral Health, Medical<br>Transportation, Minority Aids<br>Initiative |
| Christ Community Hickory Hill    | 5366 Mendenhall Mall,<br>Memphis, TN 38115<br>Phone: 901-701-2540 | Mon-Fri<br>7:30 am-5 pm CST  | Early Intervention Services,<br>Medical Case Management | Outpatient Ambulatory, Dental,<br>Behavioral Health, Medical<br>Transportation, Minority Aids<br>Initiative |
| Christ Community Frayser Blvd    | 969 Frayser Blvd.,<br>Memphis, TN 38127<br>Phone: 901-701-2540    | Mon 8 am- 5 pm CST Tue 8 am- 8 pm CST (evening clinic on telephonically) Wed 8 am- 5 pm CST Thu 8 am- 5 pm CST Fri 8 am - 12 pm CST (last patient on schedule 10:45) | Early Intervention Services,<br>Medical Case Management | Outpatient Ambulatory, Dental,<br>Behavioral Health, Medical<br>Transportation, Minority Aids<br>Initiative |
| Christ Community Orange<br>Mound | 2569 Douglass Ave.,<br>Memphis, TN 38114<br>Phone: 901-842-3136   | Mon 8 am- 5 pm CST<br>Sat 8 am-12 pm CST   | Early Intervention Services,<br>Medical Case Management | Outpatient Ambulatory, Behavioral Health, Medical Transportation, Minority Aids Initiative                  |

| Christ Community Raleigh   | 3481 Austin Peay, Memphis, TN 38128  Phone: 901-701-2570                              | Mon 7:45 am- 5 pm CST<br>Tue 7:45 am- 5 pm CST<br>Wed 7:45 am- 5 pm CST<br>(evening clinic once a<br>month)<br>Thu 7:45 am - 5 pm CST<br>Fri 7:45 am- 5 pm CST | Early Intervention Services,<br>Medical Case Management  | Outpatient Ambulatory, Dental,<br>Behavioral Health, Medical<br>Transportation, Minority Aids<br>Initiative  |
|----------------------------|---|--|--|--|
| Christ Community Third St. | 3362 S. Third St.,<br>Memphis, TN 38109<br>Phone: 901-842-3166                        | Mon, Tue, Fri<br>8 am-5 pm CST<br>Wed 8 am – 8pm CST<br>Thu 8 am – 12 pm CST   | Early Intervention Services,<br>Medical Case Management  | Outpatient Ambulatory, Dental,<br>Behavioral Health, Medical<br>Transportation, Minority Aids<br>Initiative  |
| Friends For Life           | 43 N. Cleveland St.,<br>Memphis, TN 38104<br>Phone: 901-333-8256<br>Fax: 901-333-8255 | Mon-Thur.<br>8:30 am – 5 pm CST<br>Fri.<br>8:30 am – 4 pm CST  | Medical Case Management,<br>Early Intervention Services,<br>Emergency Rental Assistance,<br>Emergency Financial<br>Assistance, Food Pantry | Transportation, Medical Nutrition Therapy, Short Term Rent Mortgage and Utility Assistance, HOPWA Housing, Individual and Group Sessions, Trauma Therapy, HIV Testing, Hygiene and Cleaning Products   |
| Hope House                 | 15 S. Idlewild St. Memphis,<br>TN 38104<br>Phone: 901-272-2702<br>ext. 201            | Monday - Friday<br>8 am – 4:30 pm CST  | Emergency Rental Assistance  | HOPWA housing, EIS, psychosocial support, individual and group therapy, outreach, EFA, trauma therapy, law enforcement and court advocacy for crime victims, play therapy, daycare, preschool, food pantry, hygiene and cleaning products, and testing |
| Regional One Health        | 880 Madison Avenue Phone: 901-545-7100  | Mon – 8 am – 8 pm CST<br>Tues. – Thursday<br>8 am – 4:30 pm CST<br>Fri – 8 am – 12 pm CST  | Drug Assistance, Food, Transportation, Emergency Financial Assistance, Medical Case Management, & Outpatient Medical Care                  | Mental Health, Local Pharmaceutical Assistance, & Medical Nutrition Therapy  |

| Shelby County Health          | 814 Jefferson Avenue | Monday - Friday  | Case Management         | STI testing and treatment      |
|-------------------------------|----------------------|------------------|-------------------------|--------------------------------|
| Department                    | Room 226             | 8 am-4:30 pm CST |                         | HIV testing                    |
| ·                             | Memphis, TN 38105    |                  |                         | DIS interview and counseling   |
|                               |                      |                  |                         | Case Management services for   |
|                               | Phone: 901-222-9000  |                  |                         | Part A/B eligibility/referrals |
| Spirit Health an affiliate of | 1331 Union Ave       | Monday - Friday  | Medical Case Management | Pharmacy Assistance            |
| Positively Living             | Ste 1240             | 9 am – 5 pm CST  |                         |                                |
| , 0                           | Memphis, TN 38103    |                  |                         |                                |
|                               | Phone: 901-832-6734  |                  |                         |                                |

### **West Tennessee**

| Agency                           | Location  | Hours  | Ryan White Part B   | Additional Services  |
|----------------------------------|---|--|---|--|
|                                  |   |  | Services  |  |
| Children & Family Services, Inc. | 412 Alston Street, Covington, TN 38019 Phone: 901-476-2364        | Monday - Friday<br>8 am - 5 pm CST for the<br>office. Staff works flexible<br>hours to include weekend<br>to accommodate client<br>needs | Early Intervention Services, Case Management (Non- medical), Medical Transportation, Transportation to support services, Outreach services, Referral for health care/supportive services, Treatment adherence counseling, Health education/risk reduction | HIV 101 Training (for groups, individuals and staff development) Supplemental Food, HIV Testing, counseling and referral, PrEP education, outreach and enrollment, Condoms, Financial Assistance for obtaining valid paperwork (ID, social security card, etc.) -provided by agency through non-grant funds, HCV Testing and linkage to care |
| West Tennessee Legal Services    | 210 West Main Street,<br>Jackson, TN 38301<br>Phone: 731-423-0616 | Monday - Friday<br>8:30 am-5 pm CST  | Housing, Non – Medical<br>Case Management,<br>Transportation, Emergency   | N/A  |

|                               |                     |                  | Financial Assistance    |     |
|-------------------------------|---------------------|------------------|-------------------------|-----|
|                               |                     |                  | Nutrition Assistance    |     |
| West Tennessee Regional 295 S | Summar Dr, Jackson, | Monday - Friday  | Medical Case Management | N/A |
| Health Office TN 38           | 8301                | 8 am-4:30 pm CST | Outpatient Ambulatory   |     |
| Phon                          | ne:731-423-6600     |                  |                         |     |

### <u>Nashville</u>

| Agency                                     | Location   | Hours  | Ryan White Part B<br>Services   | Additional Services  |
|--|--|--|---|--|
| Matthew Walker Comprehensive Health Center | 1035 14th Ave. North   Nashville, TN 37208  Phone: 615-329-1900                        | Monday - Thursday<br>8 am-5 pm CST<br>Fridays 8 am-12 pm CST                       | Ryan White Program Enrollment / Medical Case Management / Transportation & Nutrition Vouchers   | Family & Internal Medicine, Pediatrics, Women's Services, Ancillary Services, Dental, Behavior Health, Health Education, Social Services, Special Programs, Community Outreach   |
| Meharry Community Wellness Center          | 1005 Dr. DB Todd Jr. Blvd.<br>Ste. 333<br>Nashville, Tn. 37208<br>Phone: 615- 327-5788 | Monday - Friday 9 am – 5 pm CST (On-call medical coverage during non-clinic hours) | Nutrition Counseling Services, Housing, Transportation, Medical Case Management HIV/AIDS treatment and management, Comprehensive Primary Oral Health Care, Insurance and Pharmacy Assistance, Early Intervention and Community Outreach, Vision | Primary Medical Care & Specialty Services, Travel Medicine, Psychiatric Management, STD Diagnosis and Treatment, Medical Nutrition Therapy, Psychotherapy and Substance Abuse Therapy, Women's and Children's Health Services, Hepatitis Treatment & Services, PrEP Education & Services, Case Management Services, Legal Aid and Disability Support Services, Direct linkage with on-site oral health services, |

| Nashville CARES  Neighborhood Health | 633 Thompson Lane 37204 442 Metroplex Dr. Bldg. D 37211 Phone: 615-259-4866 | Monday - Friday<br>8 am - 6 pm | Administer- Insurance Assistance Program, Medical Case Management, Medical Case Management Housing, Food Bank & Home Delivered Meals, Early Intervention Services, Correction Navigation, Mental Health, Non-Medical Case Management, Emergency Financial Assistance, Housing Assistance, Medical Transportation, Psychosocial, Referral Outpatient Medical Care, | Drug treatment and rehabilitation, Medical and surgical sub-specialties, as well as inpatient care. Psychiatric Management Free Rapid HIV testing Medical Case Management, Food Bank & Home Delivered Meals, Early Intervention Services, Mental Health, Non-Medical Case Management, Emergency Financial Assistance, Housing Assistance, Medical Transportation, Psychosocial, Minority AIDS Intiative, Substance Abuse Services, Permanent Housing Placement, Tenant Based Rental Assistance, Emergency Housing, PrEp Navigation, HIV Testing & Counseling, Prevention services, HCV Testing Comprehensive primary care, |
|--------------------------------------|---|--------------------------------|---|--|
| Neighborhood Health                  | TN Phone: 615-227-3000  | 8 am- 5pm CST                  | Mental Health, Transportation, Medical Case Management  | pediatrics, VFC, Long Acting Reversible Contraception, HRT replacement, Homeless Services, Dentistry   |

| First Response                 | 2128 11 <sup>th</sup> Ave N. Nashville, | Monday - Friday         | Medical Case Management   | N/A                                 |
|--------------------------------|---|-------------------------|---------------------------|-------------------------------------|
|                                | TN 37208                                | 8 am- 5pm CST           |                           |                                     |
|                                | Phone: 615-321-9791                     |                         |                           |                                     |
| Street Works                   | 1012 Buchanan Street                    | Monday - Friday         | Housing, Housing Case     | Food Voucher, PSS, MCM, MCM         |
| Stieet Works                   | (Temp Location)                         | 8:30 am- 5pm CST        | Management,               | MAI, EIS MAI, EFA, Transportation,  |
|                                | Phone: 615-259-7676                     |                         | Non – Medical Case        | SSP, Treatment Navigation, HIV and  |
|                                |   |                         | Management, Medical       | HEP C Testing and counseling,       |
|                                |   |                         | Case Management, Food     | Condom Distribution                 |
|                                |   |                         | Vouchers                  |                                     |
| Vanderbilt Children's Hospital | Vanderbilt Children's                   | Monday - Friday         | Outpatient Medical Care   | N/A                                 |
| <u>-</u>                       | Hospital, 2200 Children's               | 8 am – 5 pm CST         | Medical Case Management   |                                     |
|                                | Way, Nashville, TN 37232                | Clinic is on Wednesdays |                           |                                     |
|                                |   | 8:30 am -12 pm CST      |                           |                                     |
|                                | Phone: 615-936-1000                     |                         |                           |                                     |
| Vanderbilt Comprehensive       | 719 Thompson Lane Suite                 | Monday - Friday         | Medical services, Medical | Clinical Pharmacy Services, Medical |
| Care Clinic                    | 37189 Nashville, TN                     | 8 am-5 pm CST           | Case Management           | Nutrition, Psychiatric medication   |
|                                | 37204                                   |                         |                           | management                          |
|                                | Phone: 615-875-5111                     |                         |                           |                                     |

### Mid – Cumberland

| Agency           | Location              | Hours                     | Ryan White Part B        | Additional Services |
|------------------|-----------------------|---------------------------|--------------------------|---------------------|
|                  |                       |                           | Services                 |                     |
| Robertson County | 800 S. Brown St       | Monday - Friday           | Medical Case             | N/A                 |
| Comprehensive    | Springfield, TN 37172 | 8 am -4:30 pm CST         | Management,              |                     |
| Care Clinic      |                       | closed all State Holidays | Outpatient Medical Care, |                     |
|                  | Phone: 615-382-3108   | MD/NP- Monday/Thurs       | Nutrition Clinical Care  |                     |

### **South Central**

| Agency              | Location                  | Hours                | Ryan White Part B     | Additional Services                  |
|---------------------|---------------------------|----------------------|-----------------------|--------------------------------------|
|                     |                           |                      | Services              |                                      |
| Columbia CARES      | 1202 S James Campbell     | Monday - Friday      | Case Management, PSS, | HOPWA, CARES has foundation          |
|                     | Blvd, Columbia, TN, 38401 | 8:30 am -4:30 pm CST | Nutrition, Medical    | funding to assist clients with basic |
|                     |                           |                      | Transportation        | living needs, HIV/HCV testing, PrEP  |
|                     | Phone: 931-381-0114       |                      |                       | Navigation,                          |
| Maury County Health | 1909 Hampshire Pike       | Monday-Friday        | Medical Case          | N/A                                  |
| Department          | Columbia, TN 38401        | 8 am – 4:30 pm CST   | Management            |                                      |
|                     |                           |                      | Outpatient Ambulatory |                                      |
|                     | Phone: 931-388-5757       |                      | Medical Services      |                                      |

## **Upper Cumberland**

| Agency                        | Location                    | Hours               | Ryan White Part B     | Additional Services |
|-------------------------------|-----------------------------|---------------------|-----------------------|---------------------|
|                               |                             |                     | Services              |                     |
| Positively Living             | Office located in Upper     | By appointment only | Food Cards,           | HOPWA               |
|                               | Cumberland Regional         |                     | Transportation, Case  |                     |
|                               | Health Department, 1100     |                     | Management, Referrals |                     |
|                               | England Dr., Cookeville, TN |                     |                       |                     |
|                               | 38501                       |                     |                       |                     |
|                               |                             |                     |                       |                     |
|                               | 865-525-1540 Ext. 233       |                     |                       |                     |
| <b>Upper Cumberland</b>       | 1100 England Drive          | Monday - Friday     | Medical Case          | N/A                 |
| <b>Regional Health Office</b> | Cookeville 38501            | 7:30 am – 4 pm CST  | Management, Case      |                     |

|                     | Management Services and |  |
|---------------------|-------------------------|--|
| Phone: 931-646-7539 | Outpatient Ambulatory   |  |
|                     | Care                    |  |

## **Southeast**

| Agency               | Location               | Hours                  | Ryan White Part B          | Additional Services                 |
|----------------------|------------------------|------------------------|----------------------------|-------------------------------------|
|                      |                        |                        | Services                   |                                     |
| Channels of Love     | 1026 McCallie Ave.     | Monday –Thursday       | Case Management,           | Psychosocial Support,               |
| Ministries, Inc.     | Chattanooga, TN 37403  | 9 am – 4pm EST         | Transportation,            | Bible Study                         |
|                      |                        |                        | Emergency Financial        |                                     |
|                      | Phone: 423-756-4673    |                        | Assistance,                |                                     |
|                      |                        |                        | Food Bank/Home             |                                     |
|                      |                        |                        | Delivered Meals            |                                     |
| СНІ                  | 721 Glenwood Drive     | Monday –Thursday       | ID care                    | N/A                                 |
| Memorial/Infectious  | Suite W-552            | 8:30 am - 4:30 pm EST  | Primary care               |                                     |
| Disease Associates   | Chattanooga TN 37404   | Fri 8:30 am – 1 pm EST | Medical Case               |                                     |
|                      |                        |                        | Management                 |                                     |
|                      | Phone: 423-495-2650    |                        | Support Services: Food     |                                     |
|                      |                        |                        | vouchers, gas cards for    |                                     |
|                      |                        |                        | Medical visits, EFA, EHA.  |                                     |
| Cempa Community Care | 1000 E. Third Street   | Mon, Wed, Thu          | Medical Case               | HOPWA, Primary/Specialty Care, HIV, |
|                      | Chattanooga, TN. 37403 | 8 am-5 pm EST          | Management, Non-           | HCV, and STI testing, Syringe       |
|                      |                        | Tue 8 am-6 pm EST      | Medical Case               | Exchange/Harm Reduction Services    |
|                      | Phone: 423-209-8000    | Fri 8 am-12:30 pm      | Management, Food           |                                     |
|                      |                        |                        | Market/Vouchers,           |                                     |
|                      |                        |                        | Transportation- Gas cards, |                                     |
|                      |                        |                        | Agency Based               |                                     |
|                      |                        |                        | Transportation, Bus        |                                     |
|                      |                        |                        | passes, Nutritional        |                                     |
|                      |                        |                        | Services, Housing/ Utility |                                     |

|                        |                            |                  | Assistance, Mental Health  |                                    |
|------------------------|----------------------------|------------------|----------------------------|------------------------------------|
|                        |                            |                  | Counseling, Outpatient     |                                    |
|                        |                            |                  | Medical Care , Dental      |                                    |
|                        |                            |                  | Services                   |                                    |
| Positively Living dba  | 1212 McCallie Ave,         | Monday - Friday  | Medical Case               | PrEP Navigation,                   |
| Choice Health Network  | Chattanooga TN 37404       | 9 am – 5 pm EST  | Management,                | Condom Distribution,               |
|                        |                            | ·                | Non - Medical Case         | PrEP Medical Care,                 |
|                        | Phone: 423-803-2580        |                  | Management,                | HIV/HCV rapid testing and Referral |
|                        |                            |                  | Food Assistance,           | Pharmacy Assistance                |
|                        |                            |                  | Transportation Assistance, |                                    |
|                        |                            |                  | EFA,                       |                                    |
|                        |                            |                  | Housing                    |                                    |
| Hamilton County Health | 921 E. 3 <sup>rd</sup> St, | Monday - Friday  | Medical Cases              | N/A                                |
| Department             | Chattanooga, TN 37403      | 8 am to 4 pm EST | Management, Dental,        |                                    |
|                        |                            |                  | Vision, Bus Passes, Gas    |                                    |
|                        | Phone: 423-209-8000        |                  | Cards (After COVID         |                                    |
|                        |                            |                  | Response)                  |                                    |
| Southeast Tennessee    | 1301 Riverfront            | Monday-Friday    | Transportation and         |                                    |
| Regional Health Office | Parkway, Suite 209,        | 8 am-4:30 pm EST | Medical Case               | N/A                                |
| •                      | Chattanooga, TN 37402      |                  | Management                 |                                    |
|                        | Phone: 423-634-3124        |                  |                            |                                    |

#### <u>East</u>

| Agency   | Location  | Hours                                 | Ryan White Part B<br>Services  | Additional Services   |
|--|---|---------------------------------------|--|---|
| East Tennessee Regional<br>Health Office       | 2101 Medical Center Way,<br>Knoxville, Tenn. 37920<br>Phone: 865-546-9221 | Monday - Friday<br>8 am - 4:30 pm EST | Medical Case<br>Management, Outpatient<br>Medical Care   | N/A   |
| Knox County Health Department COE              | 140 Dameron Ave<br>Knoxville, TN 37917<br>Phone: 865-215-5080             | Monday-Friday<br>8 am- 4:30 pm EST    | Medical Case<br>Management, Medical<br>Services, Vision,<br>Referral, Laboratory<br>Services, ASO Referral,<br>Mental Health Referral  | Medical Services, Laboratory<br>Services, ASO Referral, Mental<br>Health Referral   |
| Positively Living dba Choice<br>Health Network | Knoxville: 1925 Ailor Ave<br>Knoxville TN 37921<br>Phone: 865-525-1540    | Monday - Friday<br>9 am to 5 pm EST   | Outpatient Medical Care Mental Health, Medical Case Management, Non- Medical Case Management, Substance Abuse, Food Assistance, Transportation Assistance, Emergency Financial Assistance, Housing | Syringe & Safer use supply access, Naloxone distribution/training and overdose Prevention Education, HIV/HCV rapid testing and Referral, HCV confirmatory testing, Linkage to Care, PrEP Navigation, ARTAS, I KNOW training, PrEP Medical Care, HOPWA, Pharmacy Assistance, |

### **Northeast**

| Agency  | Location  | Hours                                  | Ryan White Part B<br>Services   | Additional Services  |
|---|---|--|---|--|
| ETSU Center of Excellence                     | 615 N. State of Franklin<br>Rd Johnson City, TN<br>37604<br>Phone: 423-930-8337 | Monday - Friday<br>8 am - 4:30 pm EST  | Outpatient Medical Care,<br>Medical Case<br>Management, Food<br>pantry/vouchers,<br>transportation vouchers | Mental Health, Pharmacy,<br>PrEP, Primary Care,<br>HIV/HCV testing,<br>counseling and referral,<br>condom distribution,<br>Syringe Exchange/Harm<br>Reduction Services |
| HOPE for TN, Frontier<br>Health               | 208 East Unaka Ave.<br>Johnson City, TN 37601<br>Phone: 423-224-1300            | Monday-Friday<br>8 am – 5 pm EST       | Nutrition, Transportation,<br>Housing, Emergency<br>Financial Assistance,<br>Medical Case<br>Management     | HOPWA STRMU, PHP, TBRA, CM, Pantry, ER Hotel Stay HIV/HEP C Testing, Education, Condom Distribution  |
| Northeast Tennessee<br>Regional Health Office | 185 Treasure Lane<br>Johnson City TN 37604<br>Phone: 423-979-3200               | Monday - Friday<br>8 am to 4:30 pm EST | Medical Case<br>Management  | N/A  |